

# COMPASS GUIDE STUDENT ABSENCE



Compass enables parents/carers to promptly provide absences or late arrivals updates to the Student Office team. Notifications will be sent to a parent/carer Compass account alerting them if their child was marked late or absent without prior approval. It's important to note that parents cannot remove unexplained absences that have led to late detentions, as these are administered by the Student Office team. Additionally, if a late arrival is recorded by a parent later in the day, it may not be possible to amend it, as the student may have already served their late detention session. Parents are advised to rectify any unexplained absences within one week in Compass, as the system automatically locks these periods thereafter. This streamlined process ensures transparency and accountability in managing student attendance.

# App Version

# Adding a Full Day Absence and Note

Open your student's Compass profile and press the **+ Shortcut** button at the bottom of the screen.



#### Option 2: Add an Attendance Note

Choose a Reason:

- Illness/Medical Appointments
- Holiday
- Family Reasons

Cancel Add Attendance Note			<	
Reason	None >		Illness / Medical Appointments	
		_	Holiday	
Details / Comments			Family Reasons	
Start Date				
29/02/2024 - 08:00 AM				
End Date				
29/02/2024 - 05:00 PM				
Attachments				
Upload Attachment	>			
Potentially Affected Sessions				
Activities	>			
Add Attendance Note				

#### Add Further Details

- Details/Comments Add more detail to the reason for the absence.
- Confirm the dates and times A full day, for example.
- Attachments/Upload Attachment Upload a doctor's certificate, if required.
- Potentially Affected Sessions Confirm if there are any special events or exams scheduled during this time that the student will miss.

Cancel Add Attendance Note		Cancel	Add Attendance Note	
Reason Illness/Media Appointment	>	Reason	Illness/Media Appointment	>
Details / Comments		Details / Com	nments	
Start Date		Start Date		
29/02/2024 - 08:00 AM		29/02/2024	- 08:00 AM	
End Date		End Date		
29/02/2024 - 05:00 PM		29/02/2024	- 05:00 PM	
Attachments		Attachments	;	
Upload Attachment	>	Upload Atta	chment	>
Potentially Affected Sessions		Potentially A	ffected Sessions	
Activities	>	Activities		>
Add Attendance Note			Add Attendance Note	

Cancel	Add Attendance Note	
Reason	Illness/Media Appointment	>
Details / Cor	mments	
Start Date		
29/02/2024	4 - 08:00 AM	
End Date		
	4 - 05:00 PM	
3. 3245		
Attachment		
Upload Atta	achment	>
Potentially A	Affected Sessions	_
Activities		>
	Add Attendance Note	

Cancel	Add Attendance Note	
Reason	Illness/Media Appointment	>
Details / Com	ments	
Start Date		
29/02/2024	- 08:00 AM	
End Date		
29/02/2024	- 05:00 PM	
Attachments		
Upload Attac	chment	>
Potentially Af	fected Sessions	
Activities		>

Press the "Add Attendance Note" button to send through your Compass update to the Student Office Team.



# App Version - Email staff within the Compass App This relates to non-attendance matters.

Open your student's Compass profile and press the **+ Shortcut** button at the bottom of the screen.



Click on the first option: • Send email to a teacher



@ 🖂 🕇
To ( Andrew Hulin - HULIAN )
Ashleigh Van Horssen - VANHAS (S)
Raymond Browning - BROWRA 😢
Larryl Trim - TRIMDA 🔇
🔔 Julie (Jules) Grant - GRANJU 🗵
🗶 Hannah Riddell - RIDDHA 🔇
Sophie Dixon - DIXOSO S
+ Add recipients
Subject
Insert context (i)
"Re: Euan ABERCROMBIE, 10B, Year 10
Redbank Plains State High School
Compose email

Press the X to the right of the teacher's names to remove those teachers from the email. The remaining teacher/s will receive your email.

Follow these steps:

- Subject: Confirm what the email is regarding
- Insert Context: Student's name, class, etc.
- Compose email: Write a short email/note for the teacher.

Then press the bottom button to send the email to the relevant teacher.

## Compass Desktop/Web Version

### Adding a Note or Approval

To ensure effective management of their children's attendance records, parents can also use the desktop/web versions of Compass.

Welcome back, Sablel Magic P-12 College	Course Confirmation/School Payments Course confirmation and / or school payments available for completion. Click here to proceed
Stephen CORNFOOT	Parent Student Teacher Conference X 2020 Parent Teacher Interviews Click here for booking
<ul> <li>Profile (Attendance, Schedule, Reports)</li> <li>Send email to Stephen's teachers</li> <li>Add Attendance Note (Approved Absence/Late)</li> </ul>	Attendance: Attendance Note Required Euan was recorded as 'not present' or 'late' without explanation. Click here for more information
<ul><li>View Academic Reports</li><li>Order Photos</li></ul>	My News

Clicking on this notification will allow parent/carer to add a Note or Approval for one or more absences.

To add a note or approval, parent/carer can select one or more of the absences listed, add in further details and then select the "Explain with Note/Approval" button. Parents have a modified list of the options that the school has when adding a Note/Approval.

bash	hboard Schedule	Learning Tasks		Reports Analytics I					
Sum	mary Notes/Appr	ovals Unexplained	Arrival/Depart	ure					
Not	t Present/Late: Unexp	lained							
2	Explain with Attendance	e Note					🔒 Print	t Unexplained Let	ter •
	Activity Name	Start		Finish	Period	Location	Staff	Status	
		01/01/2020	0	31/12/2020	3				~
	MATH10B	18/06/2020	08:50 AM	18/06/2020 10:48 AM		UNASSIGNED	SARAH	Not Present	
	Attendance Note Edit Note Details Person: Reason:	Euan ABERCROMBIE							•
	Note Details Person: Reason:	Euan ABERCROMBIE							~
	Note Details Person:	Euan ABERCROMBIE	for medical reasons.						
	Note Details Person: Reason:	Euan ABERCROMBIE Enter a reason Medical/Illness Student is not at school		e due to a death.					~
	Note Details     Person:     Reason:     Details/Comment:     Important Notice	Euan ABERCROMBIE Enter a reason Medical/Illness Student is not at school Bereavement Includes funeral, death Truancy	in the family, absence	e due to a death. prove, or parent doesn't know ab	ut absence				•
	Note Details Person: Reason: Details/Comment: Important Notice In clicking 'Save', you constitute a medical co	Euan ABERCROMBIE Enter a reason Medical/Illness Student is not at school Bereavement Includes funeral, death Truancy Parent knows about abs Parent explained, with a	in the family, absence ence, but doesn't app reason that is not he				es, unavoidable cau	use, unforeseen	•
	Note Details Person: Reason: Details/Comment: Important Notice In clicking 'Save', you constitute a medical co	Euan ABERCROMBIE Enter a reason Medical/Illness Student is not at school Bereavement Includes funeral, death Truancy Parent knows about abs Parent explained, with a circumstances, family m	in the family, absence ence, but doesn't app reason that is not he	prove, or parent doesn't know ab			ces, unavoidable cau	use, unforeseen	~

Please note that parents also cannot edit their notes or approvals once they've been saved, and will need to contact the school if changes need to be made.

#### Adding a Note/Approval for a future absence

Parents can also enter notes and approvals in advance, if they know their child is going to be absent from school.

To do this from their Home page, they can click on the 'Add Attendance Note/Approval' link listed underneath the name of the relevant student.

🧿 Compass 🛛 🎕		
	Welcome back, Sable! Magic P-12 College	Course Confirmation/School Payments Course confirmation and / or school payments available for completion. Click here to proceed
	Stephen CORNFOOT	Parent Student Teacher Conference X 2020 Parent Teacher Interviews Click here for booking
		Attendance: Attendance Note Required Euan was recorded as 'not present' or 'late' without explanation. Click here for more information
	<ul> <li>View Academic Reports</li> <li>Order Photos</li> </ul>	My News

This will take them to the Attendance screen, with a pop-up window to enter details of the note or approval. Parents can then select the applicable date range - in the future if required.

shboard S	chedule	Lea	rning Tasks	Attendance	Reports	Analytics	Insights			
immary No	tes/App	rovals	Unexplained	Arrival/Depa	arture					
ttendance Not	es					School	Activities			
Attendance N	ote Edit	or								
Note Detai			CROMBIE				Potentially	Affected	Sessions	
Reason:						~	Activity		Start	Finish
Redson:	-	Enter a re Medical/				*	BIO10B (Biol	ogy)	22/06/2020 08:50 AM	22/06/2020 10:48 AM
Details/Comm	nent:			medical reasons.			ENG10B (Eng	glish)	22/06/2020 11:12 AM	22/06/2020 01:10 PM
		Bereaver	ment				MATH10B (M	athema	22/06/2020 01:58 PM	22/06/2020 02:55 PM
		Includes f	uneral, death in t	he family, absenc	e due to a deat	h.				
Important In clicking 'Sa child; and the	ve', you	Truancy Parent kni about abs	ows about absen ence.	ce, but doesn't ap	prove, or paren	t doesn't know				
certificate; an addition to thi administrative	d studen is approv e, crimina	Parent exp health/rel	plained, with a re igious/cultural/ho	ason that is not liday related. Incl seen circumstance						
Start:		Family H Student is	l <b>oliday</b> away on a famil	y holiday.						
Finish:			s/Cultural Obse	rvance school for a religi	ous or cultural r	eason.				

If your school has a maximum threshold for the number of days a note can encompass and a parent adds a note that exceeds the maximum, they will see a warning and not be able to save the note. A designated email for your school will display and you can include a linked url for parents to access any required form for completion. Please contact Support to discuss this setting for your school.

	ian ABER	CRC	OME	BIE - 10E	8, Year 10	0		Activ
hboard Sched		isks /	Attenda	nce Reports	Analytics	Insights		
Note Details						Potentially Affected	d Sessions	
Person:	Euan ABERCROMBIE	Ē				Activity	Start	Finish
keason: Family Holiday 💙 Details/Comment: Visiting family interstate						MATH10B (Mathem	26/11/2020 08:50	26/11/2020 10:48
						BIO10B (Biology)	26/11/2020 01:58	26/11/2020 02:55
						ENG10B (English)	27/11/2020 08:50	27/11/2020 10:48
							27/11/2020 09:00	27/11/2020 03:30
Important Noti	ice .			SPO10B (Sport)	27/11/2020 11:12	27/11/2020 01:10		
	to be reviewed by a sta	off member	at your i	registered school hef	ore the reason	BIO10B (Biology)	30/11/2020 08:50	30/11/2020 10:48
you have selected w	ill be accepted. In click	king 'Save',	you unde	erstand, certify and a	accept that you	ENG10B (English)	30/11/2020 11:12	30/11/2020 01:10
	uardian for this child; a constitute a medical ce					MATH10B (Mathem	30/11/2020 01:58	30/11/2020 02:55
	result in administrative, ffiliated entities and/or				(by your	ENG10B (English)	01/12/2020 08:50	01/12/2020 09:47
registered school, a	milated endues and/or	the produc	issuer).	•		SPO10B (Sport)	01/12/2020 09:51	01/12/2020 10:48
	26/11/2020	09:0	MAG	<ul> <li>Select a period.</li> </ul>	<b>~</b>	MATH10B (Mathem	01/12/2020 11:12	01/12/2020 01:10
Start:			0.044	<ul> <li>Select a period.</li> </ul>	~	SPO10B (Sport)	01/12/2020 01:58	01/12/2020 02:55
Start: Finish:	10/12/2020	9 03.3						02/12/2020 10:48
Finish:	10/12/2020	03:3		10		SPO10B (Sport)	02/12/2020 09:51	02/12/2020 10:48
Finish: As this Attendance	Note is more than 5 te	aching day	s in leng	gth, you will need to	submit separate	SPO10B (Sport) BIO10B (Biology)	02/12/2020 09:51 02/12/2020 11:12	02/12/2020 10:48
Finish: As this Attendance		aching day	s in leng	gth, you will need to	submit separate			

If your school has the 'Details/Comment' field set as mandatory, the parent will not be able to save the note if there is not at least 10 characters in that field.

Attendance Note I	Editor				
Note Details		Potentially Affected	Sessions		
Person:	Euan ABERCROMBIE	Activity	Start	Finish	
Reason:	Medical/Illness Y	ENG10B (English)	13/11/2020 08:50 AM	13/11/20	20 10:48
Details/Comment:		SPO10B (Sport)	13/11/2020 11:12 AM	13/11/20	20 01:10
		BIO10B (Biology)	16/11/2020 08:50 AM	16/11/20	20 10:48
		ENG10B (English)	16/11/2020 11:12 AM	16/11/20	20 01:10
Important Not	lice	MATH10B (Mathema	16/11/2020 01:58 PM	16/11/20	20 02:55
This note will need	to be reviewed by a st Validation error			X	20 09:47
	will be accepted. In the schild:			_	20 10:48
approval does NOT	constitute a medical c One or more required fields are empty or in ar	n incorrect format. Please re	eview the fields highlighte		20 01:10
	result in administrative red. affiliated entities and/or				20 02:55
		OK			20 10:48
Start:	13/11/2020				20 12:09
Finish:	18/11/2020 3:30 PM Y Select a period Y				

If your school has a threshold in place to trigger reviews of notes that exceed a certain number of days, parents will see this notification for notes being entered that exceed that set threshold. They will still be able to save the note.

Attendance Note	Editor									
Note Details								Potentially Affected	Sessions	
Person:	Euan ABERCRO	MBIE						Activity	Start	Finish
Reason:	Medical/Illness						~	ENG10B (English)	13/11/2020 08:50 AM	13/11/2020 10:48 A
Details/Comment:								SPO10B (Sport)	13/11/2020 11:12 AM	13/11/2020 01:10 Pf
								BIO10B (Biology)	16/11/2020 08:50 AM	16/11/2020 10:48 A
								ENG10B (English)	16/11/2020 11:12 AM	16/11/2020 01:10 P
Important No	tice							MATH10B (Mathema	16/11/2020 01:58 PM	16/11/2020 02:55 P
		a staff m	ember at you	r rec	istered school before	e the	reason	ENG10B (English)	17/11/2020 08:50 AM	17/11/2020 09:47 A
you have selected	will be accepted. In	clicking	Save', you un	ders	tand, certify and acc	ept th	nat you	SPO10B (Sport)	17/11/2020 09:51 AM	17/11/2020 10:48 A
					ove is correct; and to dulent action or inter			MATH10B (Mathema	17/11/2020 11:12 AM	17/11/2020 01:10 P
	result in administra affiliated entities and				ction against you (by	y you	r	SPO10B (Sport)	17/11/2020 01:58 PM	17/11/2020 02:55 P
registered school,	annateu enuties and	yor une j	product issue	ŋ.				SPO10B (Sport)	18/11/2020 09:51 AM	18/11/2020 10:48 A
Start:	13/11/2020	9	09:00 AM	~	Select a period	*		BIO10B (Biology)	18/11/2020 11:12 AM	18/11/2020 12:09 Pf
	18/11/2020		03:30 PM	~	Select a period	~				